

Indicator 8: Promptness of Responding to Claim Correspondence - 1st Quarter 2006

Large Insurers (400 Claims or more per year)

<u>NCCI</u>	<u>INSURER</u>	<u>Replies received or overdue</u>	<u>Late or no reply</u>	<u>Prompt</u>	<u>Year To Date</u>	<u>3 YR percent</u>
15571	SENTRY INSURANCE A MUTUAL CO	148	13	91.22%	91.22%	75.54%
SI	CITY OF MILWAUKEE	31	3	90.32%	90.32%	71.35%
13579	TRAVELERS PROPERTY CAS CO OF A	121	12	90.08%	90.08%	81.77%
SI	DEPT OF ADMINISTRATION	30	3	90.00%	90.00%	74.81%
16594	SOCIETY INSURANCE A MUTUAL CO	149	17	88.59%	88.59%	85.13%
21814	LIBERTY INSURANCE CORP	83	12	85.54%	85.54%	75.83%
12882	EMCASCO INSURANCE CO	26	4	84.62%	84.62%	85.14%
16586	LIBERTY MUTUAL FIRE INS CO	69	11	84.06%	84.06%	73.80%
17469	ACUITY INSURANCE CO	186	31	83.33%	83.33%	74.19%
15628	LIBERTY MUTUAL INS CO	81	14	82.72%	82.72%	65.59%
17124	WEST BEND MUTUAL INS CO	226	40	82.30%	82.30%	80.83%
24244	UNITED WISCONSIN	77	15	80.52%	80.52%	81.55%
12408	TRANSPORTATION INSURANCE CO	74	15	79.73%	79.73%	65.30%
10863	ZURICH AMERICAN INSURANCE COM	249	52	79.12%	79.12%	72.46%
11509	OLD REPUBLIC INS CO	131	29	77.86%	77.86%	64.00%
15555	EMPLOYERS INSURANCE CO OF WAU	158	40	74.68%	74.68%	72.72%
11061	REGENT INSURANCE CO	77	20	74.03%	74.03%	83.45%
12491	ILLINOIS NATIONAL INS CO	80	21	73.75%	73.75%	68.48%
12165	ACE AMERICAN INSURANCE CO	164	50	69.51%	69.51%	57.31%
18996	WAUSAU UNDERWRITERS INS CO	50	23	54.00%	54.00%	70.28%
TOTALS FOR GROUP:		2,210	425	80.77%	80.77%	73.89%

Indicator 8: Promptness of Responding to Claim Correspondence - 1st Quarter 2006

Medium Size Insurers (85 -399 Claims or more per year)

<u>NCCI</u>	<u>INSURER</u>	<u>Replies received</u> <u>or overdue</u>	<u>Late or</u> <u>no reply</u>	<u>Prompt</u>	<u>Year</u> <u>To Date</u>	<u>3 YR</u> <u>percent</u>
16446	FEDERATED MUTUAL INS CO	23	0	100.00%	100.00%	89.41%
24759	AMERICAN INTERSTATE INS CO	20	0	100.00%	100.00%	79.89%
SI	KOHLER CO	13	0	100.00%	100.00%	70.68%
37915	CITIES & VILLAGES MUTUAL INS CO	8	0	100.00%	100.00%	80.65%
34436	COMMUNITY INS CORP	7	0	100.00%	100.00%	90.38%
SI	SCHNEIDER NATIONAL CARRIERS I	5	0	100.00%	100.00%	82.78%
14842	STATE FARM FIRE & CASUALTY CO	4	0	100.00%	100.00%	89.55%
SI	BRUNSWICK CORPORATION	2	0	100.00%	100.00%	79.17%
35629	WIS COUNTY MUTUAL INS CORP	2	0	100.00%	100.00%	75.61%
13692	ST PAUL MERCURY INS CO	2	0	100.00%	100.00%	80.29%
10960	MIDDLESEX INSURANCE CO	41	2	95.12%	95.12%	79.57%
SI	MILWAUKEE BOARD OF SCHOOL DI	18	1	94.44%	94.44%	71.83%
17035	INTEGRITY MUTUAL INS CO	14	1	92.86%	92.86%	86.20%
15873	AMERICAN FAMILY MUTUAL INS CO	37	3	91.89%	91.89%	86.98%
15539	EMPLOYERS MUTUAL CASUALTY C	48	4	91.67%	91.67%	85.45%
11223	TRAVELERS CASUALTY & SURETY C	11	1	90.91%	90.91%	74.48%
SI	BRIGGS & STRATTON CORP	21	2	90.48%	90.48%	82.87%
SI	UW-SYSTEM ADMINISTRATION	9	1	88.89%	88.89%	81.43%
12440	GENERAL CAS CO OF WI	26	3	88.46%	88.46%	81.12%
17426	SECURA INSURANCE A MUTUAL CO	17	2	88.24%	88.24%	71.52%
17280	RURAL MUTUAL INS CO	42	5	88.10%	88.10%	82.15%
SI	CITY OF MADISON	23	3	86.96%	86.96%	70.59%
17388	FRANKENMUTH MUTUAL INS CO	92	13	85.87%	85.87%	84.96%
16144	AUTO OWNERS INS CO	14	2	85.71%	85.71%	89.54%
SI	MILWAUKEE TRANSPORT SERVICES I	14	2	85.71%	85.71%	89.50%
66671	LEAGUE OF WIS MUNICIPALITIES MU	7	1	85.71%	85.71%	86.09%
27332	WAUSAU BUSINESS INS CO	34	5	85.29%	85.29%	72.76%
19968	ACCIDENT FUND INS CO OF AMERIC	73	11	84.93%	84.93%	69.77%
15385	CINCINNATI INSURANCE CO THE	49	8	83.67%	83.67%	73.61%
11665	CAPITOL INDEMNITY CORP	12	2	83.33%	83.33%	79.52%
10847	UNITED STATES FIDELITY & GUARANT	12	2	83.33%	83.33%	57.14%
15172	COMMERCE & INDUSTRY INS CO	64	11	82.81%	82.81%	76.11%
14974	TWIN CITY FIRE INS CO	122	22	81.97%	81.97%	75.70%
15032	VALLEY FORGE INS CO	11	2	81.82%	81.82%	69.77%
10170	HAWKEYE SECURITY INS CO	11	2	81.82%	81.82%	77.32%
14516	TRI STATE INS CO OF MN	60	11	81.67%	81.67%	83.72%
12637	TRAVELERS INDEMNITY CO OF CT T	14	3	78.57%	78.57%	73.85%
10103	ASSOCIATED INDEMNITY CORP	32	7	78.13%	78.13%	75.17%
16195	NATIONWIDE MUTUAL INS CO	41	9	78.05%	78.05%	58.24%
19879	VIRGINIA SURETY CO INC	35	8	77.14%	77.14%	79.34%
SI	STORA ENSO NORTH AMERICA COR	13	3	76.92%	76.92%	69.12%
13706	ST PAUL FIRE & MARINE INS CO	24	6	75.00%	75.00%	73.44%
13269	HARTFORD FIRE INSURANCE CO	16	4	75.00%	75.00%	73.10%
23957	SELECTIVE INS CO OF SOUTH CAROL	8	2	75.00%	75.00%	71.92%
36870	AMCOMP ASSURANCE CORP	111	28	74.77%	74.77%	78.65%
SI	COUNTY OF MILWAUKEE	26	7	73.08%	73.08%	77.01%
12890	FEDERAL INSURANCE CO	146	40	72.60%	72.60%	75.42%
13889	INSURANCE COMPANY OF STATE OF	47	13	72.34%	72.34%	67.88%
25437	INDEMNITY INSURANCE CO OF NORT	34	10	70.59%	70.59%	66.14%

Indicator 8: Promptness of Responding to Claim Correspondence - 1st Quarter 2006

Medium Size Insurers (85 -399 Claims or more per year)

<u>NCCI</u>	<u>INSURER</u>	<u>Replies received or overdue</u>	<u>Late or no reply</u>	<u>Prompt</u>	<u>Year To Date</u>	<u>3 YR percent</u>
SI	GENERAL MOTORS CORPORATION	13	4	69.23%	69.23%	70.83%
14591	GREENWICH INSURANCE CO	22	7	68.18%	68.18%	85.96%
10456	HARTFORD UNDERWRITERS INS CO	53	18	66.04%	66.04%	76.50%
10227	FIDELITY & GUARANTY INS CO	53	18	66.04%	66.04%	60.08%
13781	AMERICAN HOME ASSURANCE CO	97	34	64.95%	64.95%	68.09%
12246	WAUSAU GENERAL INS CO	25	9	64.00%	64.00%	72.22%
14850	PEKIN INSURANCE CO	23	11	52.17%	52.17%	65.23%
13072	NATIONAL UNION FIRE INS CO OF P	59	31	47.46%	47.46%	58.73%
10677	PACIFIC EMPLOYERS INS CO	19	11	42.11%	42.11%	38.81%
SI	WISCONSIN ELECTRIC POWER COMP	10	6	40.00%	40.00%	53.57%
TOTALS FOR GROUP:		1,889	411	78.24%	78.24%	72.56%

Indicator 8: Promptness of Responding to Claim Correspondence - 1st Quarter 2006

Small Size Insurers (Less than 85 Claims per year)

<u>NCCI</u>	<u>INSURER</u>	<u>Replies received or overdue</u>	<u>Late or no reply</u>	<u>Prompt</u>	<u>Year To Date</u>	<u>3 YR percent</u>
SI	COUNTY OF WINNEBAGO	3	0	100.00%	100.00%	100.00%
SI	CNH AMERICA LLC	4	0	100.00%	100.00%	96.43%
SI	COUNTY OF DODGE	3	0	100.00%	100.00%	95.56%
SI	COUNTY OF OUTAGAMIE	2	0	100.00%	100.00%	95.31%
22799	STATE FUND MUTUAL INS CO	19	1	94.74%	94.74%	94.17%
15717	UTICA MUTUAL INS CO	3	1	66.67%	66.67%	91.89%
28002	WILSON MUTUAL INS CO	2	0	100.00%	100.00%	90.91%
SI	COUNTY OF SHEBOYGAN	6	0	100.00%	100.00%	90.24%
SI	MARTEN TRANSPORT LTD	4	1	75.00%	75.00%	89.74%
SI	COUNTY OF LA CROSSE	4	0	100.00%	100.00%	89.19%
SI	KIMBERLY-CLARK CORPORATION	1	0	100.00%	100.00%	88.89%
SI	COUNTY OF ROCK	1	0	100.00%	100.00%	88.89%
SI	DEERE & COMPANY	0	0	0.00%	0.00%	88.24%
SI	COUNTY OF DANE	4	0	100.00%	100.00%	87.50%
28312	EVEREST NATIONAL INS CO	11	0	100.00%	100.00%	87.34%
15865	WESTERN NATIONAL MUTUAL INS C	11	1	90.91%	90.91%	87.25%
SI	TECUMSEH PRODUCTS COMPANY	0	0	0.00%	0.00%	86.84%
17272	HASTINGS MUTUAL INS CO	9	0	100.00%	100.00%	86.77%
12602	BITUMINOUS FIRE & MARINE INS CO	2	0	100.00%	100.00%	86.67%
12122	UNITED FIRE & CASUALTY CO	5	1	80.00%	80.00%	86.08%
SI	COUNTY OF WALWORTH	6	2	66.67%	66.67%	86.05%
11037	GREAT WEST CASUALTY CO	8	2	75.00%	75.00%	85.39%
13633	HANOVER INSURANCE CO THE	8	2	75.00%	75.00%	85.00%
SI	HARNISCHFEGER CORPORATION	9	2	77.78%	77.78%	84.31%
20702	DISCOVER PROPERTY & CASUALTY I	9	0	100.00%	100.00%	84.21%
13080	NEW HAMPSHIRE INSURANCE CO	24	4	83.33%	83.33%	83.33%
16985	GRINNELL MUT REINSUR CO	8	0	100.00%	100.00%	82.50%
16853	CHURCH MUTUAL INSURANCE CO	5	0	100.00%	100.00%	82.01%
34711	WISCONSIN AMERICAN MUTUAL INS	4	1	75.00%	75.00%	81.40%
17175	INDIANA LUMBERMENS MUTUAL IN	2	0	100.00%	100.00%	80.77%
SI	KWIK TRIP INC	5	0	100.00%	100.00%	80.52%
12629	ELECTRIC INSURANCE CO	1	1	0.00%	0.00%	80.39%
SI	USF HOLLAND INC	3	3	0.00%	0.00%	79.59%
34649	SECURA SUPREME	10	0	100.00%	100.00%	79.35%
10545	MARYLAND CASUALTY CO	8	2	75.00%	75.00%	79.03%
13668	SENTRY SELECT	2	0	100.00%	100.00%	78.22%
11452	AMERICAN GUARANTEE & LIABIL	4	2	50.00%	50.00%	78.21%
SI	FEDERAL EXPRESS CORPORATION	4	0	100.00%	100.00%	78.08%
17418	PARTNERS MUTUAL INS CO	9	4	55.56%	55.56%	77.65%
12173	ASSURANCE COMPANY OF AMER	5	0	100.00%	100.00%	77.23%
17965	AMERICAN ZURICH INS CO	10	2	80.00%	80.00%	77.10%
SI	LAND O LAKES INC	3	2	33.33%	33.33%	76.92%
22241	CINCINNATI CASUALTY CO THE	4	0	100.00%	100.00%	75.64%
SI	JOURNAL SENTINEL INC	0	0	0.00%	0.00%	75.47%
10693	VIGILANT INSURANCE CO	29	7	75.86%	75.86%	75.00%
11916	PENN MFRS ASSOCIATION INS CO	0	0	0.00%	0.00%	75.00%
SI	VOLLRATH COMPANY LLC	0	0	0.00%	0.00%	75.00%
SI	WISCONSIN BELL INC	9	1	88.89%	88.89%	74.56%
SI	INTERNATIONAL PAPER COMPANY	13	4	69.23%	69.23%	73.91%

Indicator 8: Promptness of Responding to Claim Correspondence - 1st Quarter 2006

Small Size Insurers (Less than 85 Claims per year)

<u>NCCI</u>	<u>INSURER</u>	<u>Replies received or overdue</u>	<u>Late or no reply</u>	<u>Prompt</u>	<u>Year To Date</u>	<u>3 YR percent</u>
11053	CONTINENTAL WESTERN INS CO	11	1	90.91%	90.91%	73.53%
SI	DEPT OF TRANSPORTATION	7	2	71.43%	71.43%	73.42%
21342	ST PAUL FIRE & CASUALTY INS CO	8	1	87.50%	87.50%	73.41%
SI	BENEVOLENT CORPORATION CEDA	2	0	100.00%	100.00%	73.03%
12777	UNITED STATES FIRE INS CO	4	1	75.00%	75.00%	72.55%
32352	BENCHMARK INSURANCE CO	20	8	60.00%	60.00%	72.16%
11770	PATRIOT GENL INS CO	12	1	91.67%	91.67%	72.13%
10804	TRAVELERS INSURANCE CO THE	6	3	50.00%	50.00%	72.02%
14397	HARTFORD CASUALTY INS CO	11	6	45.45%	45.45%	72.00%
SI	COUNTY OF WASHINGTON	4	1	75.00%	75.00%	71.43%
SI	WISCONSIN PUBLIC SERVICE CORP	2	0	100.00%	100.00%	71.43%
16713	FARMLAND MUTUAL INS CO	1	1	0.00%	0.00%	70.91%
SI	COLUMBIA-ST MARY'S INC	12	6	50.00%	50.00%	70.63%
10030	AMERICAN CASUALTY CO OF READI	6	0	100.00%	100.00%	70.63%
SI	COOPER POWER SYSTEMS INC	14	2	85.71%	85.71%	70.50%
12238	NATIONAL FIRE INS CO OF HARTFOR	4	0	100.00%	100.00%	70.45%
10243	CONTINENTAL CASUALTY CO	21	5	76.19%	76.19%	69.41%
17604	PHARMACISTS MUTUAL INS CO	8	0	100.00%	100.00%	69.23%
13714	WESTPORT INSURANCE CORPORATIO	12	4	66.67%	66.67%	68.75%
10685	PACIFIC INDEMNITY CO	20	1	95.00%	95.00%	68.71%
12688	TRANSCONTINENTAL INSURANCE C	9	4	55.56%	55.56%	67.98%
13315	INDIANA INSURANCE CO	2	1	50.00%	50.00%	67.09%
18376	LUMBERMEN'S UNDERWRITING AL	1	0	100.00%	100.00%	66.67%
14699	AMERICAN & FOREIGN INS CO	5	2	60.00%	60.00%	66.28%
14702	FEDERATED RURAL ELECTRIC INS C	6	3	50.00%	50.00%	64.41%
SI	CITY OF KENOSHA	3	0	100.00%	100.00%	60.42%
10723	ROYAL INDEMNITY CO	5	1	80.00%	80.00%	60.06%
17132	MILWAUKEE CASUALTY INSURANC	13	7	46.15%	46.15%	60.00%
SI	TARGET CORP (STORES)	10	5	50.00%	50.00%	59.83%
SI	GEORGIA PACIFIC CORPORATION	16	11	31.25%	31.25%	59.63%
12416	FIREMANS FUND INS CO	1	1	0.00%	0.00%	59.11%
12572	SECURITY INSURANCE CO OF HARTF	7	3	57.14%	57.14%	58.68%
27359	FIRST LIBERTY INS CORP THE	3	0	100.00%	100.00%	58.65%
17582	MILWAUKEE INS COMPANY	11	4	63.64%	63.64%	58.33%
16969	MICHIGAN MILLERS MUTUAL INS C	10	4	60.00%	60.00%	57.42%
11762	CONNECTICUT INDEMNITY CO THE	9	5	44.44%	44.44%	57.18%
19186	AMERICAN PROTECTION INS CO	4	2	50.00%	50.00%	56.98%
SI	DAIMLERCHRYSLER CORPORATION	7	2	71.43%	71.43%	53.24%
15431	ACE FIRE UNDERWRITERS INSURANC	3	1	66.67%	66.67%	52.25%
10065	AMERICAN MOTORISTS	1	1	0.00%	0.00%	52.16%
12297	UNIVERSAL UNDERWRITERS INS CO	4	0	100.00%	100.00%	50.41%
13684	ROYAL INSURANCE CO OF AMERICA	1	0	100.00%	100.00%	50.00%
SI	EMERSON ELECTRIC COMPANY	6	2	66.67%	66.67%	49.25%
SI	JEWEL FOOD STORES INC	7	1	85.71%	85.71%	48.96%
10324	FIDELITY & GUARANTY INS UNDERWR	1	0	100.00%	100.00%	45.98%
27944	XL SPECIALTY INSURANCE COMPAN	19	10	47.37%	47.37%	45.61%
17116	AMERICAN MANUFACTURERS MUT	3	1	66.67%	66.67%	44.94%
15644	LUMBERMENS MUTUAL CAS CO	10	7	30.00%	30.00%	43.41%
TOTALS FOR GROUP:		658	167	74.62%	74.62%	66.40%